GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1670
ANSWERED ON:13.03.2002
DISRUPTION OF STD IN SHILLONG .
PATY RIPPLE KYNDIAH

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government are aware that the S.T.D. facilities and the DoT Mobile telephones in the entire Shillong telecom district are under disruption since January 12, 2002;

(b) if so, the reasons therefor; and

(c) the steps taken by the Government for the restoration of these services and to ensure that such disruption does not reoccur in future?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY SHRI TAPAN SIKDAR)

(a) STD services were affected from 0430 Hrs. of 12.01.2002 to 0000 Hrs. of 13.01.2002.However, STD services were partially restored by 1400 Hrs. of 12.01.2002. At present, DoT(Bharat Sanchar Nigam Limited) does not operate mobile telephones in Shillong Telecom District.

(b) STD services were affected due to technical snag developed during expansion of trunk automatic exchange (TAX) at Shillong.

(c) A technical team made its best efforts to fix the technical snag in consultation with the manufacturer of the equipment. The exchange equipment is considered to be highly reliable but chances of failure, though remote, cannot be entirely ruled out. In such situations, relevant technical snag removal procedures are proposed to be followed.